
MEMBERSHIP CONTRACT

The following terms and conditions govern the DERMATOLOGOOG KLINIEK DR. N.M. LAMPE N.V., Member Rewards Program ("Program"): LAMPE DERMATOLOGIST ("Sponsor", "we," "our," or "us") sponsors the Program for cardholders ("you" or "your") of eligible clients of the clinic DERMATOLOGOOG KLINIEK DR. N.M. LAMPE N.V. The program is managed by LAMPE DERMATOLOGIST ("Administrator"). The Program awards Member Rewards Points ("Points") for purchases of all eligible goods and services using your points on membership card. You may view your Point balance online www.lampedermatologists.com or by calling our Member Rewards agent at +297 5880084 or at address Stadionweg 16, Oranjestad - Aruba Use of your account is your acceptance of these terms and conditions.

I. DESCRIPTION OF THE PROGRAM

1. Participation and eligibility in the rewards program is at the sole discretion of the Sponsor and can change at any time without prior notice. Accrual of points is limited to Members who have a Rewards Card
2. You must be 18 years or older to participate in the Rewards program.
3. The rewards program and benefits are offered at the sole discretion of the Sponsor. The Sponsor thereby reserves the right to disqualify any participant from participation in the program and invalidate all points for any reason, including but not limited to abuse, fraud, or any violation of the program terms and conditions. Invalidation of points means forfeiture of points. The Sponsor may make such a determination in its sole discretion.
4. The rewards program is void where prohibited by a local law.

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5. The Sponsor and the Administrator are not responsible for typographical errors and/or omissions in any program document.
 6. The Sponsor and the Administrator reserve the right to change the terms and conditions as well as any and all rewards program details including but not limited to point allocations, what participants can earn, or spend points on etc. at any time without prior notice. At the Sponsor's option, redemption of points may be restricted, limited, expired or cancelled at any time without prior notice. Regardless of a participant's level of activity in the program, the ability to accumulate points or claim rewards can be terminated or modified without prior notice. The redemption value of points already accumulated may be changed at any time without notice and without restriction or penalty.
 7. The Program is a service provided through the Administrator and us. In the event of fraud, abuse of Program privileges or violation of the Program rules (including any attempt to sell, exchange or transfer Points or the instrument exchangeable for Points), we reserve the right to cancel your membership in the Program.
 8. Eligibility in the rewards program is restricted to individuals who are clients or patients of the sponsor or administrator. Participants must also remain in good standing, determined solely by the Sponsor.
 9. The reward program's Privacy Policy is available at the rewards programs.

II. THE REWARD CARDS

1. Standar membership is a white card with logo of Lampe dermatologist. From 1 florin to 2500 florins spend yearly in any of the sponsor services or product.



Benefits of that Card

- -Unique and digital medical history
- -Priority in appointments and treatments upon availability
- -5% discount on all products
- -Access to online consultations
- -Participation in special events for members
- -Point reward program.
- Membership reward card annual fee 25 florins

2. VIP MEMBERSHIP LILA CARD WITH THE LOGO AND THE VIP SIGN.

From 2501 florins up spend yearly in any of the sponsor services or product.



Benefits of that Card

- -Unique and digital medical history
- -Priority in appointments and treatments
- -5% discount on all products
- -Access to online consultations
- -Participation in special events for members
- -Point reward Program.
- -Free Face check up
- -Yearly raffles during seasons
- Special fee 15 florins reward card

3. THE VIP 65+ MEMBERSHIP LILA CARD +65 SIGN



Benefits of that Card

- -Unique and digital medical history
- -Priority in appointments and treatments
- -5% discount on all products
- -FREE Access to online consultations
- -Participation in special events for members
- -Point reward program.
- -50% discount in the first medical consultation
- -50% Discount for follow-up consultation.
- -25% discount in all treatment
- -Financing with no down payment for all the treatment.
- -Free reward membership card

III. Earnings Points

1. Points will be accumulated at the rate of:
 - a. One (1.) Point for each one (1) florin spend at the sponsor services or products.
2. Points may begin to accrue on the date the card is activated.
3. If more than one eligible card has been issued for the same account, the points earned from each card will automatically be pooled together to the primary account holder's rewards program account into one available point balance.
4. Point earnings for purchases:
 - a. Points are earned based on purchases and deducted for returns or adjustments.
 - b. Points are earned based on the florins spend. Points will be rounded to the nearest whole point after the point calculation.
5. All transactions are subject to verification. If a transaction is subject to a billing dispute, the point value of the transaction will be deducted from the Points total during the dispute period. If the transactions are reinstated, Points will be reinstated.
6. Points are the property of sponsor, and cannot be bought, sold, transferred or combined in any way (including upon death or as part of a domestic relations matter).
7. Points cannot be transferred from one Member account to another and Points from multiple Member accounts cannot be combined.
8. Points may not be combined with any other loyalty/frequency award program.
9. Points do expire yearly.
10. Accumulating points do not have a limit on the amount of points that can be earned.

11. You release us and the Administrator from any and all liability for disagreements between you and joint account holders regarding the accrual, housing, or redemption of Points. The Sponsor's decisions regarding point discrepancies shall be final.
12. Discrepancies about Point earnings are not treated as disputes. Our decisions regarding Point discrepancies shall be final.
13. We reserve the right to disqualify you from participation in the Program and invalidate all Points for abuse, fraud, or any violation of the Program terms and conditions. We may make such a determination in our sole discretion.
14. The Sponsor reserves the right to close any account based on inactivity at any time without prior notice, which would result in the forfeiture of points.

IV. Redeeming Points

1. You will be able to redeem points.
2. To redeem points, you will need to go to our website, or you can call the Rewards Call Center directly. for redemptions.
3. Points are deducted from your point balance as soon as they are redeemed.
4. Points can only be redeemed based on the Points available as reflected on your most recent card statement.
5. Once points have been redeemed, even if in error, the Sponsor is not responsible for changes or actions post redemption. Points will not be reissued or reallocated.
6. The Sponsor's decisions regarding point discrepancies shall be final.
7. Redemption value is three percentage (3%) of the point converted to a currency value (sample of the redemptions is 100 point is 3 florins)

V. Products, Services and Merchandise Redemptions

1. All redemptions item or services can be done in the sponsors location, Stadionweg 16, Oranjestad - Aruba, is the redemption is not available may take two to four weeks to arrive from the time of order. Delivery times may increase during peak holiday periods. Merchandise can be picked upon availability.
2. All-redemptions item cannot be shipped to APO/FPO or PO Box addresses.
3. All redemptions item or services Merchandise shippable or delivery on the territory of the Island or Aruba any other delivery or shipment will be charge billed to you.
4. All redemptions item or services and Merchandise pictured will be in Program catalog or
5. Points required for redemption items are subject to change.
6. You may exchange merchandise only in the event of merchandise defects or damages prior to receipt. Any defects, damages, or shortages must be noted on the delivery receipt before you sign to accept shipment of merchandise.

VI. Gift Cards and eGift Cards



1. Points may be redeemed for gift cards and eGift cards from select merchants. Most gift cards are delivered, ship or pick up within 5 business (5) days, to the address specified on the order file with the Administrator, as long as it is within the territory of the island of Aruba.
2. eGift cards are delivered via e-mail and typically show up 2-3 days after redemption.
3. Gift cards and eGift cards cannot be returned and are not redeemable for cash or credit.
4. All other sales and/or use taxes including shipping and handling charges of items purchased using a gift card or eGift card are the responsibility of the participant and are subject to the merchants' policies in effect at the time of redemption. Purchases in excess of the amount of the gift cards and eGift cards are at the participant's expense.
5. Gift cards and eGift cards may also be subject to other restrictions imposed by the merchant. Gift cards and eGift cards purchased to provide services are subject to the terms and conditions of the vendor providing the services.
6. Additional terms and conditions may be specified on the gift card or eGift cards.
7. Once the gift card or eGift card is redeemed and/or used, they are not returnable, exchangeable or replaceable.
8. THE GIFT CARD will last one year from the day the gift card is issue.

VII. Contact Information

1. For questions, concerns or complaints, please contact the Administrator's customer service center +2975880084. You should expect a resolution to all inquiries within 3 business days.

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2. The Administrator's Customer Service center is available from 7am to 7pm Monday through Friday, and 6am to 4pm on Saturday and Sunday (All times listed in PST).
 3. To contact DERMATOLOOG KLINIEK DR. N.M. LAMPE N.V, call +297 5840084 .whatsapp 7301117
 4. contact@lampedermatologist.com

DATE AND SIGNATURA OF THE MEMBER

NEW MEMBER APLICATION/INFORMATION

NAME:

ADRESS:

D of B:

Email:

WHATSAPP:

FACEBOOK:

INSTAGRAM:

Others:

Signature:

Name:

Date: